

June 1, 2015

## CONGRATULATIONS TO OUR 2015 VALUES IN ACTION AWARD RECIPIENTS!

2015 Values In Action



The **Values in Action Award** recognizes and honors individuals throughout St. Joseph Health for their outstanding contribution to our health care ministry and commitment to our four core values: **Dignity, Service, Excellence, and Justice.**

This year, we would like to recognize and congratulate the employees that we feel exemplify these values best!

To view this year's honorable mentions, as well as the entire list of this year's nominees, please click [here](#).

### DIGNITY

George Franco, MD  
*Neonatologist, NICU, SRMH*

#### **Core Value: Dignity**

We respect each person as an inherently valuable member of the human community and as a unique expression of life.



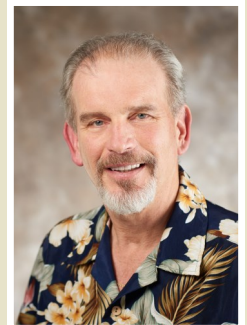
"Dr. George Franco's communication to staff is always respectful and professional," says neonatal ICU nurse, Gudrun Reiter-Hiltebrand. "He greatly values our opinions and expertise and we're never met with condescension. He also stays calm in the most stressful and challenging situations. As a result, the whole team stays calm and focused and is able to provide high quality care in critical situations. Not only does his easy going manner put our families at ease, but it also contributes to better teamwork and ultimately better and safer care for our babies."

### SERVICE

Terry Yoas, CNA  
*Oncology Care Partner III, SRMH*

#### **Core Value: Service**

We bring together people who recognize that every interaction is a unique opportunity to serve one another, the community, and society.



"If I can bring a smile or laughter to a patient while meeting all of their needs and making sure they are safe, then that's what excellent care means to me," says Terry Yoas, a 20-year veteran of SJH. "Terry always has a positive attitude and is a true leader in this organization," says Julie Quider, nurse manager of Oncology. He does every duty with pride and a smile, no matter what. Terry leads by example and goes above and beyond to make every patient, family, and staff member feel special. He is truly an angel to all of us."

### EXCELLENCE

Craig Sheffer, RN, MSN  
*Manager, Hospice Clinical Services*

#### **Core Value: Excellence**

We foster personal and professional development, accountability, innovation, teamwork, and commitment to quality.



"Craig Sheffer's constant calm, cool, and collected demeanor helps him approach uncertainties in a way that instills confidence in our team so we can handle whatever is thrown our way," says Kristin Hendricks of the 21-year SJH veteran. "His impeccable integrity makes me want to do my job as well as I can so issues aren't sent his way." Sherri Oster agrees: "Craig truly cares about our patients and their families. He carefully balances efficiency and productivity with the need to provide wonderful care to patients and support to the staff."

### JUSTICE

Angela Hoey, MSW  
*Social Worker, Care Mgmt, SRMH*

#### **Core Value: Justice**

We advocate for systems and structures that are attuned to the needs of the vulnerable and disadvantaged and that promote a sense of community among all persons.



"Angela Hoey treats patients with a dignity and respect that is often not shown to them. Her ability to advocate for her patients while still respecting their situations is unprecedented," says nurse Ruby Sullivan. "Her patients can be those who society has either left behind or just doesn't know how to deal with. When others are more comfortable to look away, Angela is the one that takes the challenge head on, with open eyes, realistic expectations, and creative solutions. Her service is so valuable and honorable that she deserves to be recognized for her work."





**FISCAL YEAR 2015 ENDING SOON. SUBMIT AP INVOICES AS SOON AS POSSIBLE.**



Fiscal Year 2015 year-end is fast approaching. Please review, approve, add your general ledger (GL) code and submit all invoices to [SSAP@stjoe.org](mailto:SSAP@stjoe.org) as soon as possible.

It is important to submit by June 30 to allow enough time for SSAP processing. Expenditures that are not recorded in the proper period may impact department and ministry budgets and financial results.

**VOLUNTEERS NEEDED: *NO ONE DIES ALONE*, ORIENTATION JUNE 19**



You are invited to attend the next orientation for ***No One Dies Alone***, a program that provides volunteer companions to dying patients who would otherwise be alone during their last moments. The patients are on comfort care with Do Not Resuscitate (DNR) status and are expected to die within 72 hours.

Volunteers are needed to provide comfort to patients who have no local friends or family by perhaps holding their hand, reading to them, or simply holding vigil. Volunteers must be able to sit by the bedside for long periods of time (three hours minimum), attend a NODA orientation course, and be sensitive to the emotional and spiritual needs of patients of different faiths.

**Friday, June 19**

**3:30 - 5 p.m.**

**Santa Rosa Memorial Hospital  
Conference Rooms B and C**

**Please RSVP to Chaplain Denise Turner at [Denise.Turner@stjoe.org](mailto:Denise.Turner@stjoe.org)**

If you know of a patient who could benefit from a NODA vigil, please call 525-5300 x6105 to request comfort care. Phone messages are checked up until 7:30 p.m., daily. When calling, please leave the patient's name and room number, and a contact number for a nurse.





## LAST DAY TO ENROLL FOR BENEFITS: MONDAY JUNE 1



It's time to complete your annual benefits open enrollment. Enrollment kits, including instructions and plan details, were sent to your mailing address last week.

**To get started, visit our new Benefits Service Center (BSC) at [benefits.stjoe.org](http://benefits.stjoe.org).**

### First-time log-in instructions:

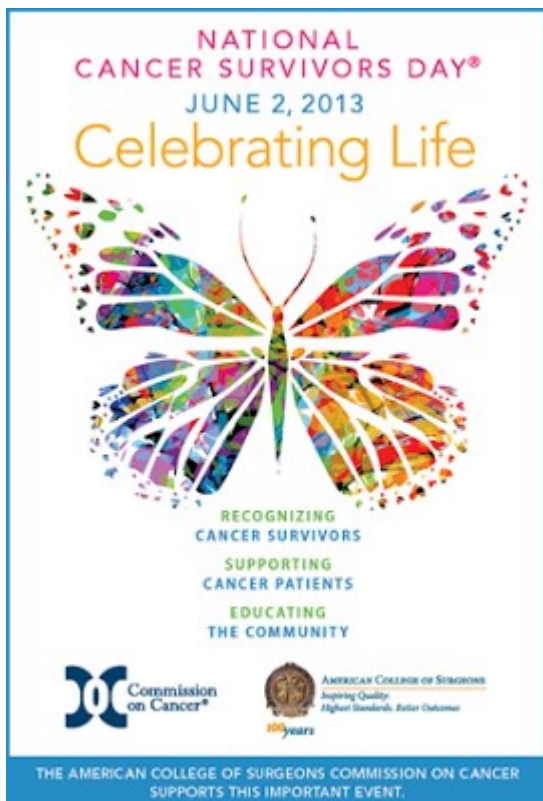
- The username is your Employee ID.
- Your initial password is the last four digits of your Social Security number + your two-digit month of birth + two-digit day of birth. Example: Your Social Security number ends in 1234, birthday is January 1. You enter: 12340101. Once you register, you can change your password.

Rate information can be found in the Benefit Overview Guide posted under the Resources Library tab.

**Need assistance?** Try the live-chat feature on the BSC website. Representatives are available via chat or telephone at (800) 306-4363, Monday-Friday, 7 a.m. to 7 p.m.

Finding a St. Joseph Health physician is easy! Please [click](#) here to locate a doctor near you.

## NATIONAL CANCER SURVIVOR'S DAY, JUNE 7



On Sunday, June 7, 2015, tens of thousands of people around the world will gather in their communities to observe the 28th annual **National Cancer Survivors Day**.

A celebration for those who have survived, **National Cancer Survivors Day** is also an inspiration for those recently diagnosed, a gathering of support for families, and an outreach to the community. Above all, it demonstrates that there is life after receiving a diagnosis of cancer.

“For the vast majority of survivors, cancer is no longer the automatic death sentence that it was a few decades ago,” says Foundation spokesperson, Laura Shipp. “The reality is that, among U.S. adults, the 5-year relative survival rate for all cancers combined is now approximately 68 percent. In 1987, the year that NCSD began, that number was just 56 percent.

St. Joseph Health Sonoma County's cancer program is accredited by two of the most highly respected organizations, the Commission on Cancer (CoC), and the National Accreditation Program for Breast Centers (NAPBC). We're proud to be the only local health organization with these two highly regarded designations.





Petaluma Valley Hospital Blood Drive, June 5



# Petaluma Valley Hospital BLOOD DRIVE

Friday, June 5  
1 p.m. - 6 p.m.

400 N. McDowell Blvd  
Petaluma, CA 94954

To schedule your life-saving appointment, please visit [www.bloodheroes.com](http://www.bloodheroes.com)  
Click "donate blood" and enter sponsor code: Petaluma



*Blood Centers of the Pacific is currently experiencing a blood shortage.  
There is an urgent need for blood at local hospitals.  
Critical treatments were recently postponed due to these shortages.  
As of Friday, May 22<sup>nd</sup> we were 112 pints short of O negative blood.  
All blood types are needed at this time!*

Donate blood in June and receive a  
ONE-OF-A-KIND SF GIANTS T-shirt!

• BRING A PHOTO ID • PLEASE EAT BEFORE DONATING • 16-YEAR-OLDS NEED A PERMISSION SLIP SIGNED BY A PARENT/GUARDIAN



follow us @bloodcenters

[www.bloodcenters.org](http://www.bloodcenters.org)  
888-393-4483



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